



Orthopedics • Spine • Sports Medicine

Dear Patient,
Please help us in our continual effort to provide the highest quality of clinical care and service. Your feedback on the survey below is greatly appreciated. Please circle the answer that most closely expresses your opinion.

Evaluate your care by the Physical Therapists:

- How would you rate the personal manner, friendliness and professionalism of the treating therapist?
Excellent Very Good Fair Unsatisfactory
- How would you rate the explanation given to you regarding your plan of treatment?
Excellent Very Good Fair Unsatisfactory
- Ability of your therapist to put you at ease.
Excellent Very Good Fair Unsatisfactory
- Willingness to listen to any of your concerns.
Excellent Very Good Fair Unsatisfactory
- Amount of time your therapist spent with you.
Excellent Very Good Fair Unsatisfactory
- Overall care received.
Excellent Very Good Fair Unsatisfactory

Evaluate our Front Office Staff:

- How would you rate the professionalism of our front office staff?
Excellent Very Good Fair Unsatisfactory
- How would you rate our front office personnel's explanation of your insurance benefits and financial responsibility?
Excellent Very Good Fair Unsatisfactory

- How would you rate the staff courtesy and responsiveness over the phone?
Excellent Very Good Fair Unsatisfactory
- Please rate the appointment availability within a reasonable amount of time.
Excellent Very Good Fair Unsatisfactory
- Please rate the waiting time within the office.
Excellent Very Good Fair Unsatisfactory

Our Facility:

- Convenience of hours of operation.
Excellent Very Good Fair Unsatisfactory
- Ease of directions and signage to follow.
Excellent Very Good Fair Unsatisfactory
- Availability of parking.
Excellent Very Good Fair Unsatisfactory

Overall Experience at our Practice:

- How would you rate your overall experience at ProEx Physical Therapy?
Excellent Very Good Fair Unsatisfactory
- Would you recommend us to a family member?
Yes No

Comments:

Your Name: (Optional) _____

We expect you enjoyed your experience with us and we thank you for taking the time to complete this survey. You can now share your experience about ProEx Physical Therapy by writing a review on the search engines **Google** and **Bing**. You can also become a ProEx fan on **Facebook** or follow us on **Twitter**.

